

Interview guidelines – WizARd Evaluation

About the person

Participant: _____

Job title/position: _____

General:

1. What was your first impression when using the tool?
2. What did you find particularly easy / good? Why?
3. What did you find particularly difficult / bad?
4. Which functionalities do you find helpful?
5. What type of information delivery do you find most useful when using AR? (Text, images, or annotations?)

Usage:

6. Could you imagine using this tool in your daily work?
 - a. To author AR scenarios / Process Guidance Systems yourself or follow them while working?
7. What would need to change for you to use AR applications?
8. What use cases do you see for this tool?
9. Do you find the assistance provided by augmented reality practical and timesaving?
10. Where would you see potential difficulties?

Question to ask to a service technician: (analogous for other activities / jobs)

11. You are called to a service assignment and you do not know how to maintain/repair a certain part. When this happens, what do you do about it?

Other

12. Are there any other comments or things you want to mention?